

RIGBY, Mike

From: grahamminshull.dtc@gmail.com
Sent: 16 January 2017 13:57
To: RIGBY, Mike
Subject: FW: CAS-2315667-H9T2G9

Hi mike
This just came through must say I am surprised.
Can you forward it to Richard please.
Regards
Graham

Sent from [Mail](#) for Windows 10

From: [David Disney](#)
Sent: 16 January 2017 13:11
To: [Graham Minshull](#)
Subject: FW: CAS-2315667-H9T2G9

FYI...

DD

David Disney
Senior Economic Growth Coordinator
t 01508-533731 e ddisney@s-norfolk.gov.uk www.south-norfolk.gov.uk



From: Kelly Innes [<mailto:Kelly.Innes@postoffice.co.uk>]
Sent: 16 January 2017 10:51
To: David Disney
Subject: CAS-2315667-H9T2G9

Freepost
Post Office Customer Care
Tel 0345 722 33 44
Fax 01226 273536
Textphone (for people who are deaf
or hard of hearing) 03457 22 33 55
Email customercare@postoffice.co.uk

Ref: CAS-2315667-H9T2G9

Date 16th January 2017

Dear Mr Disney

Thank you for your recent contact regarding the future of the Diss Post Office branch.

The Diss branch is proposed to move from the current set up to be housed within a WH Smith store as many of our Crown offices have done successfully already. However, please be aware this is part of a proposal and no plans have currently been confirmed.

Please see information on the proposed changes to close and franchise some of the Crown Post Office branches at <http://www.bbc.co.uk/news/business-38570067> as part of a plan to safeguard the future of Post Office.

If you would like to keep updated on changes to the Diss Post Office branch you can visit <https://www.postofficeviews.co.uk/liveconsultation.php> enter in the name or branch code for the office (Diss – 0111368) and information will be displayed regarding any current consultations, and details of how you can put forward your comments.

I do hope the above information helps to clarify the current situation for you and please accept my apologies I am unable to provide a more detailed response at this time.

Please be assured that the provision of Post Office services to the local community is our main concern and any decisions to change the location or set up of a branch is to ensure that such services are available to customers long into the future.

Thank you for taking the time to contact us. We do rely on customer feedback to help us improve the services we provide both locally and across the network.

Yours sincerely

Kelly Innes

Customer Care
Telephone: 03457 22 33 44
Textphone: 03457 22 33 55 (For the deaf and Hard of Hearing)
Email address: customercare@postoffice.co.uk

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